

CASE STUDY

Citizen & Agency Candidate Use Cases

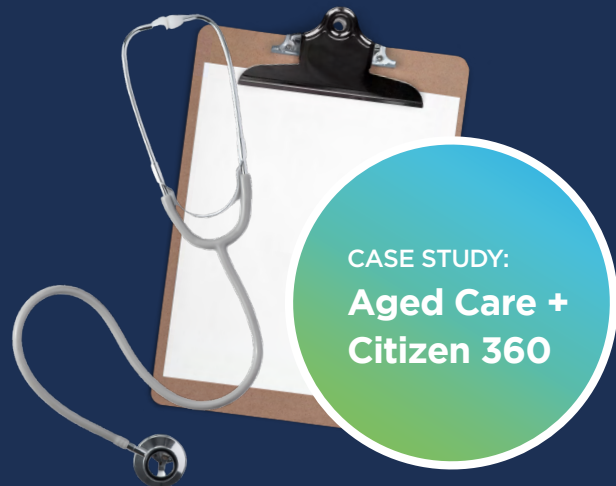
The **COVID** global pandemic and the recent country-wide issues in the local **Aged Care** industries are clear examples of use cases for the **Citizen30** solution.



Aged Care + Citizen 360

The Australian Aged Care industries have faced recent challenges which have been based on quality-of-care issues, resource management coupled with monitoring of service performance and the government prescription to client-led models of care.

Resource management in particular has presented complex issues in the areas of ensuring employees are adequately trained with the skills required, the level of resourcing available to meet expected service standards and that compensation will attract the required level of talent.



Citizen 360 is ideally placed to assist all stakeholders from government agencies, providers (including government, non-profit and for-profit organisations) and client residents (and their families) to use its unified view of all touchpoints to ensure delivery of services, the reporting of performance and the continual monitoring of client residents' wellbeing.

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The COVID global pandemic and the recent country-wide issues are clear examples of use cases for the Citizen360 solution.



Immunity Passport + Citizen360

The Covid pandemic placed sudden, overwhelming and protracted pressure on Health and Social agencies across the globe. This required critical incident management by government agencies to quickly respond to citizen care services and equip health systems with the data required to adapt existing public health & safety systems to the pandemic.

Immunity Passports & Travel restrictions domestic and abroad were an immediate path many governments opted for and Citizen 360 offers consumers and workers a much better pathway to taking advantage of critical information that is tailored to care services.



CASE STUDY:
**Immunity
Passport +
Citizen360**